

ONLINE ORDERING WITH



NEW CLIENT ACCOUNT SETUP

Complete our “Confident Cannabis Account Setup & Authorization Form”.

Once your account has been created by a C4 staff member, you will receive an email from Confident Cannabis containing a link to access your account.

This email will also contain your temporary password.

We recommend changing your password.

CHANGE YOUR PASSWORD

Main Menu > Settings > User > Update Password

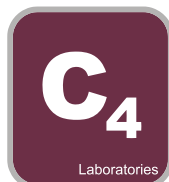
Located at the bottom of the page.

HAVE QUESTIONS? WE'RE HERE TO HELP!

Monday - Friday • 9:00 am - 6:00 pm

480.219.6460

info@C4Laboratories.com



PLACING A NEW ORDER


Main Menu > New Lab Order

1. Choose C4 as your lab by clicking the “Place Order” button next to our logo.

Select Lab to Place an Order

My Labs All Available Labs

Arizona

Action	Lab Name	Tests Offered	Location
Place Order	 C4 Laboratories, LLC	Additional Pesticides, Cannabinoids, Required Pesticides, Additional Microbials, Moisture, Terpenes, Other, Required Microbials, Foreign Matter, Heavy Metals, Required Solvents	Mesa 10.3 miles

2. Click the “Add New Sample To Order” button.

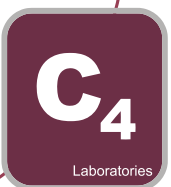
New Order: C4 Laboratories, LLC [Change Lab](#)

1 Add Samples 2 Select Delivery 3 Submit Order

You are placing a new order for:

Thank you for utilizing C4 Labs' services!

[Add New Sample To Order](#)



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3. Enter information about your sample.

Required

- Plant
- Concentrates & Extracts
- Ingestible
- Topical
- Other

NOTE
THE "TYPE" FIELD WILL UPDATE BASED ON THE "CATEGORY" SELECTED.

REQUIRED FIELDS

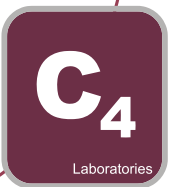
Your answers will appear on your test results.

- **Strain Name**
If you do not know the strain name, repeat the sample name.
- **Category & Type**
Explore the options in the dropdown menu. If you are unsure of your sample's category call the lab for assistance.
- **Classification & Production Method**
Choose the blank option if you do not know or do not want this information appearing on your test results.
- **External Batch ID**
External Lot ID
If entered, these will appear on your test results.
These fields are not required.

4. Select testing packages.
You may select more than one.

NOTE
THE MINIMUM SAMPLE SIZE & PRICE WILL UPDATE BASED ON THE TESTING PACKAGE(S) SELECTED.

5. Scroll to the bottom of the page, and click "Save Sample". If you have additional samples for testing, click "Save Sample & Add Another".
Do not exceed 15 samples per order.



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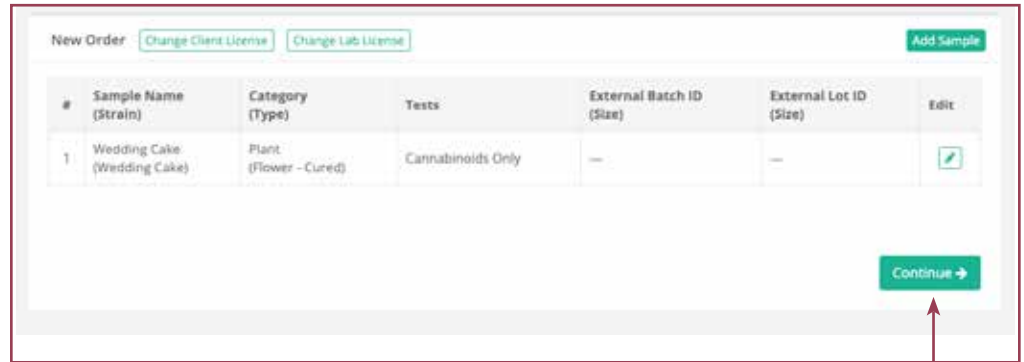
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RUSH ORDERS
NEED YOUR ORDER RUSHED?
PLEASE CALL OUR OFFICE BEFORE
PLACING YOUR ORDER TO CONFIRM WE
CAN ACCOMMODATE YOUR TIMELINE.

SAMPLE REQUIREMENTS
EACH TEST ORDERED REQUIRES AN
INDIVIDUALLY LABELED SAMPLE.
REQUIRED SAMPLE SIZES VARY BASED
ON THE TESTS ORDERED.

- Once all your samples are submitted, confirm the following fields for accuracy. (Sample Name, Category Type, Tests per Sample)
If everything is correct, click “Continue” on the right of your screen to continue.

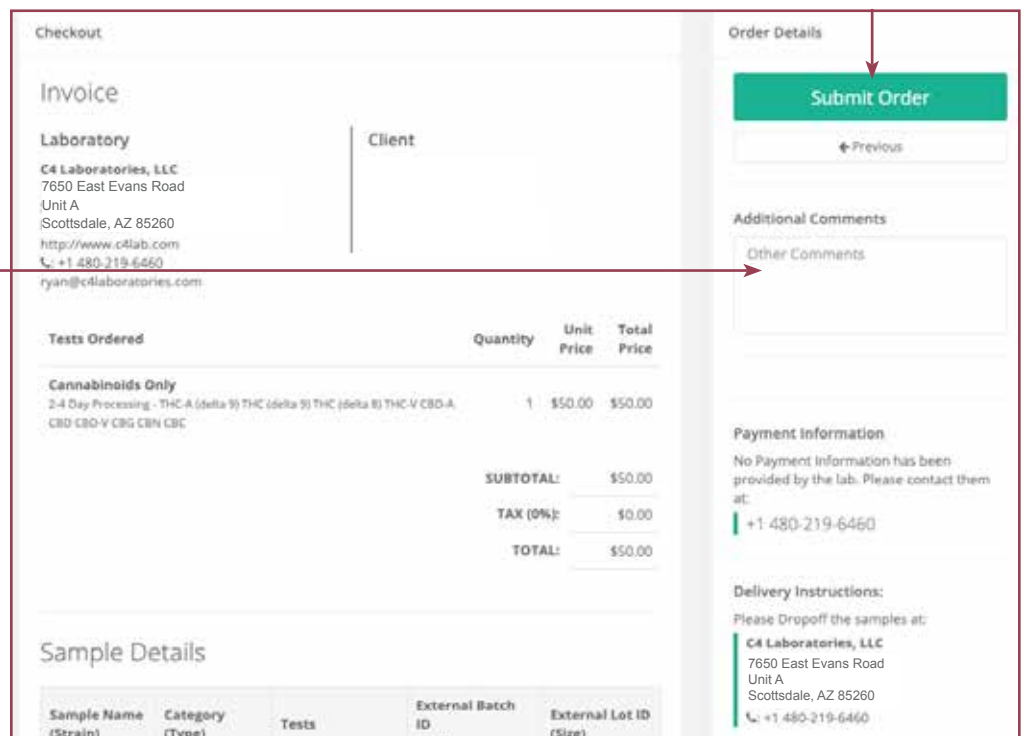


- Select either “Pickup” or “Drop Off” and click “Continue”.
Select “Drop Off” if you’re shipping hemp-derived CBD products for testing.
Products containing THC or cannabis-derived CBD must be dropped off or picked up.



NOTE
C4 LABS WILL PICK UP YOUR SAMPLES FOR FREE
IF YOU ARE WITHIN A 25-MILE RADIUS OF THE LAB WITH A MINIMUM ORDER OF \$250.
Fees may apply to pick-ups more than 25 miles from the lab.

- Review order details and click “Submit Order”



NOTE
USE THIS SPACE TO PROVIDE COMMENTS & DETAILS ABOUT HOW YOU WOULD LIKE YOUR RESULTS PROVIDED.

Contact the lab for specific details and testing options.



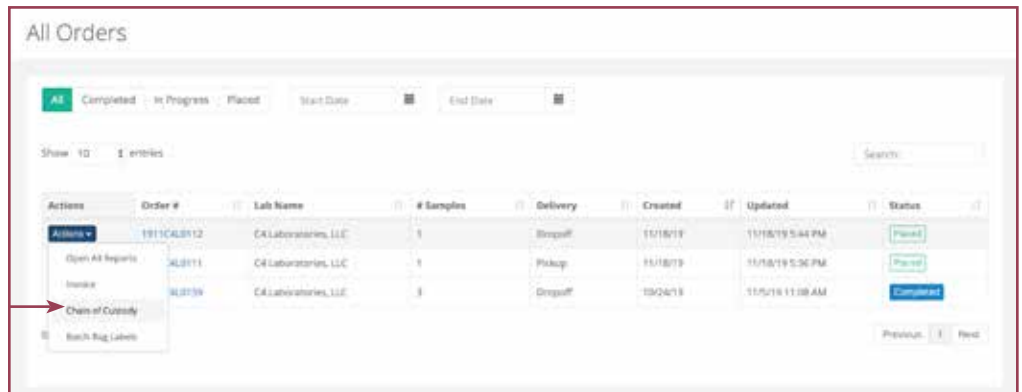
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9. Click the “Action” drop down and select “Chain of Custody”



NOTE
PRINT AND COMPLETE A “CHAIN OF CUSTODY”
FOR EACH ORDER YOU’RE HAVING TESTED.

10. Bring in or send your completed Chain of Custody with your sealed, secured, clearly identifiable samples.

NOTE
PLEASE KEEP SAMPLES SEPARATE AND PLACED IN
APPROPRIATELY CONTAINERS (ZIPLOCKS, VIALS,
VACUUMED SEAL, ETC)

We recommend using packing materials like bubble wrap to assist with a safe travels to the lab.

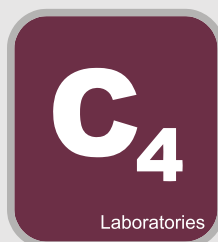


Print your name and provide contact information so we can contact you with any questions or concerns regarding the order or samples submitted.

Sign in “Client Signature” _____

TIMING

Samples dropped off **between 9:00 am - 2:00 pm** will be entered into the system that same day. Samples dropped off **after 2:00 pm** will be entered into the system the next business day.



DELIVERY ADDRESS

7650 East Evans Road, Unit A, Scottsdale, AZ 85260

NEED ASSISTANCE? WE’RE HERE TO HELP!

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